

Formal complaint about lawyer John Mwariri

10.07.2026

Lawyer at Kituo Cha Sheria, Nairobi

I went to Kituo Cha Sheria at Ole Odume Rd, Off Argwings Kodhek Rd. to get legal support for dealing with a fraudulent ID. I chose this lawyer because of their familiarity with Kibera and I was hoping their expertise would be beneficial for resolving my issue. I was connected with John Mwariri (+254724277229) and gave him my written statement as attached and a copy of my legal documents during our first meeting and asked him to help me resolve the issue with my document in a legal and responsible way.

As already stated in my written statement, I want to break this vicious cycle of living in forced illegality, that's why I approached the lawyer's company on 01.09.2025 and with payment of 50.000 KES on 04.09.2025 (payment screenshot is attached).

Instead, the lawyer in charge, John Mwariri, forwarded me to "some friends", Miriam Mwangi (+254721149235) and Elizabeth Gakumo (+254722218030) who he claimed work at Immigration and can assist us. I was instructed to meet them at One Padmore in Kilimani, where, after an initial meeting my Kenyan National ID was handed over to them on 22.10.2025.

Doing this, the lawyer forced me into a situation where I lost control of my documents and turned me into a prisoner of a scamming scheme. The ladies involved Miriam Mwangi, Elizabeth Gakumo from there on tried to extract money from me and after three months of no progress with this lawyer, I asked for my ID to be returned so I can go to Nyayo house and volunteer my documents on my own, as I had planned to do before contacting the lawyer.

This is when the threats started. The ladies are threatening me to hand my ID over to DCI and the lawyer played along. The way the lawyer shifted sides and tried to manipulate me, his client, into handing over more money to the ladies. His insistence of pushing responsibility towards me leaves the only conclusion that he is into this deal of extracting more money from me and he's playing games in coordination with the ladies against me.

It's hard to break down specific inconsistencies as basically everything he promised and instructed me to do was part of this orchestrated game. I attached a transcript of our last conversation on 05.12.2025 and the in-person meeting we had on 15.12.2025 with John and Miriam - the audio files are also available here: <http://audio.best-beads.com/>

When mentioning to the lawyer that I want to go to Nyayo house and resolve my ID issue in a legal way, he insisted to continue dealing with the ladies and giving them more money. Furthermore, the lawyer insisted there was no legal way of dealing with my case, abusing his position as an expert and telling me straight out lies to convince me to stick to this scam.

I grew up in Kibera. I was forced to get an illegal document for school. Finally I was trying to come clean and instead I got exploited by my lawyer and everybody involved in this scheme - instead of getting the legal aid I requested and paid for.

I paid 50.000 KES for his legal assistance. This was supposed to be an all inclusive fee for handling my case as agreed upon during the consultation. I lost all the money, I made zero progress towards my goal and instead I'm being threatened and held a prisoner.

As I am writing this I was able to get my ID flagged through handing in my document on my own - without the much needed legal assistance or advice as my lawyer cannot be trusted and I had no more money to spend. On top of that, the lawyer and his contacts are still in possession of my Kenyan ID and refuse to give it back to this day, bringing me in a much worse situation than I was.

To resolve the issue we approached the Ethnic and Anti-Corruption Commission at Integrity House and the head of the department confirmed through the use of their phone numbers that Miriam Mwangi and Elizabeth Gakumo do not work for any government agency. We know that Miriam used a fake number for communication and receiving money that is registered to a resident of Kawangware. We later met Miriam at the office of the National Registration Bureau where she does work.

We confirmed also that John Mwariri was never in a position to ask for any money to begin with, as Kituo Cha Sheria provides their services free of charge for residents of Kibera.

I hereby submit a formal complaint about lawyer John Mwariri working at Kituo Cha Sheria at Ole Odume Rd, Off Argwings Kodhek Rd. as he exploits the ones who need his help most.

As witness I am providing my partner, Rainer Knabenbauer (+4915229411235) from Germany, who enabled me to come up with the initial funds of 50.000 KES and who provided assistance throughout the whole process.

I request at the minimum a refund of the 50.000 KES paid to John and would appreciate any compensation for the additional 3 months of suffering, extortion and pain I had to go through. After spending 6 months dealing with Ugandan officials, if it was not for my partner, I would have given up at this point.

Sincerely,

Akasa Amanda



Attached to this complaint:

- Proof of payment to John Mwariri / Kituo Cha Sheria
- Whatsapp conversation with John Mwariri
- Transcripts of phone conversations, recordings at <http://audio.best-beads.com>

Proof of payment to Kituo Cha Sheria

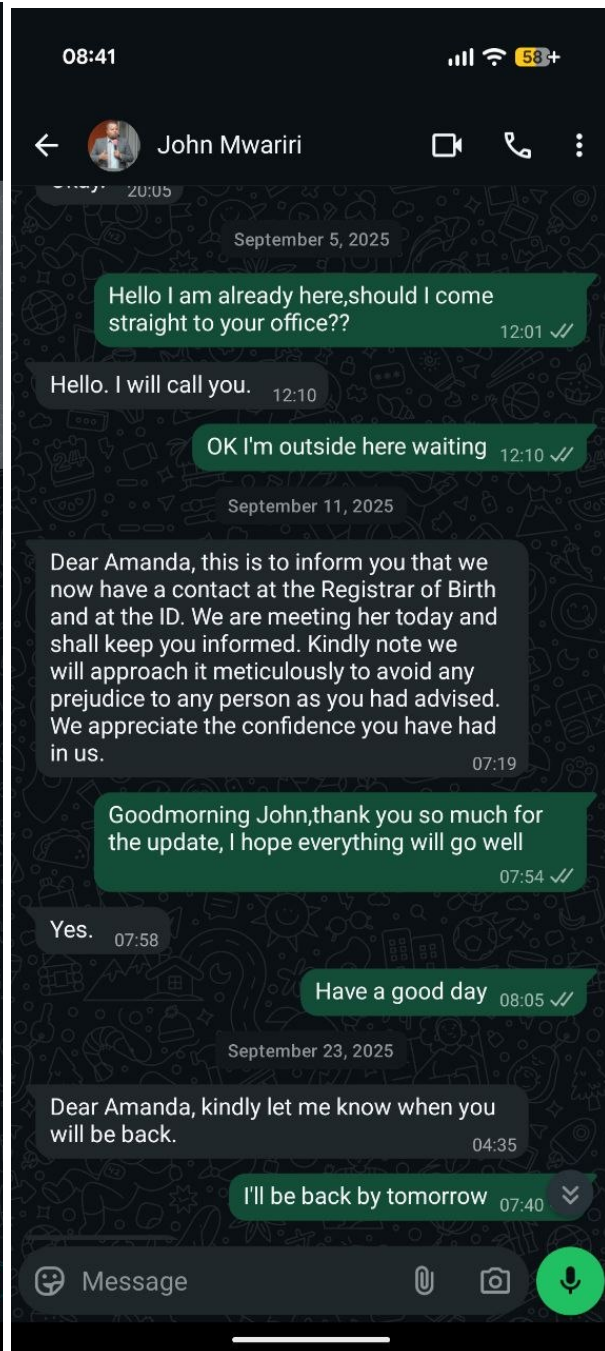
Thursday, Sep 4 • 10:35

TI41BZHXEL Confirmed. Ksh50,000.00 sent to **JOHN** WARUI 0724277229 on 4/9/25 at 10:35 AM. New M-PESA balance is Ksh45,747.00. Transaction cost, Ksh108.00. Amount you can transact within the day is 449,950.00. Earn interest daily on Ziidi MMF, Dial *334#

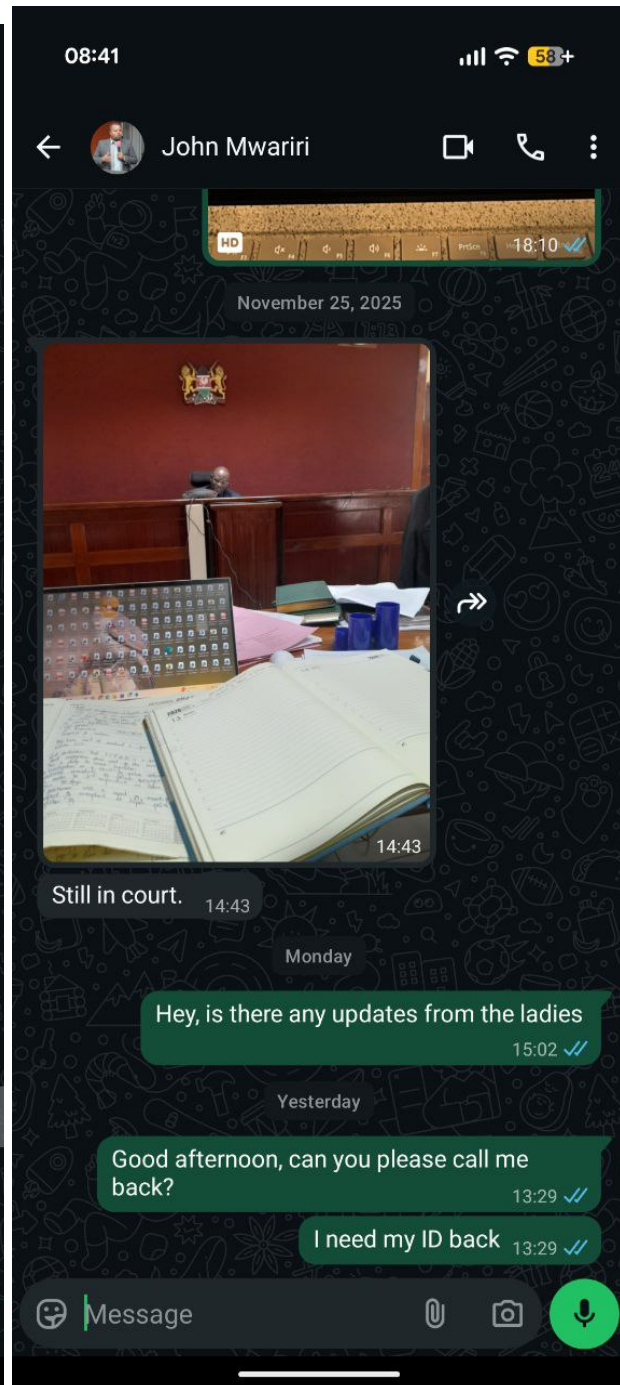
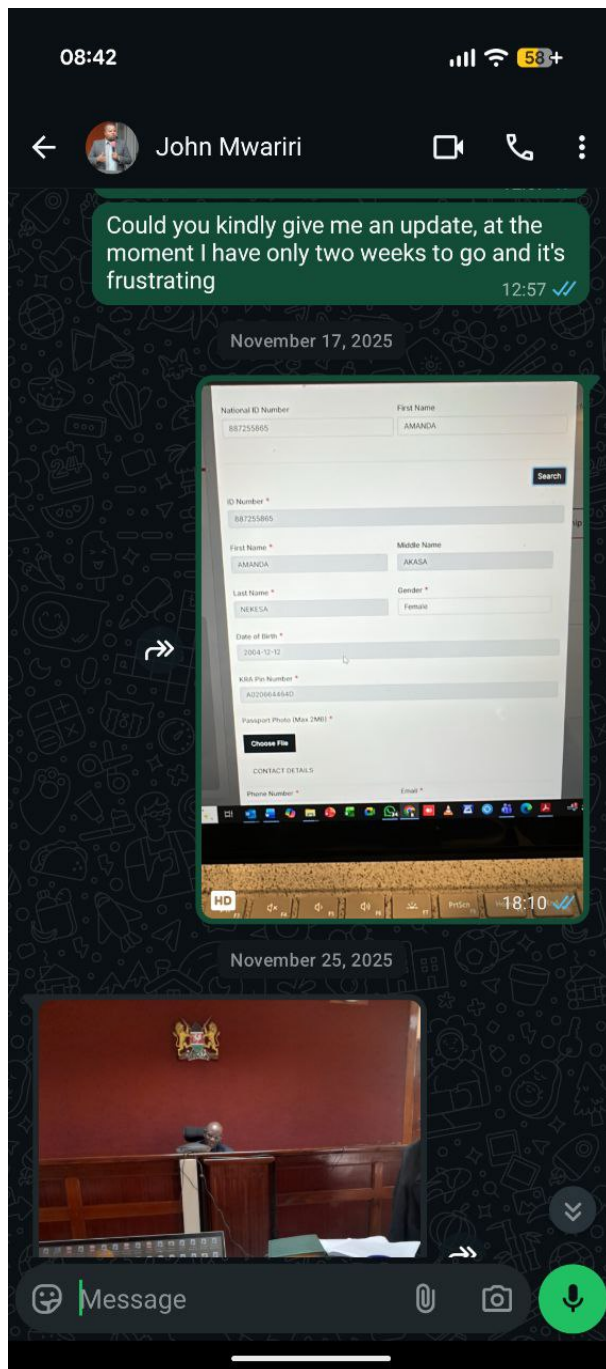
Conversation with Kituo Cha Sheria

I was in contact with John Mwariri from 01.09.2025 to 05.12.2025

The lawyer was stalling and pushing me into a scamming scheme. In the end I lost my ID as they still refuse to return it to this day.







Transcript of conversation with Miriam Mwangi on 05.12.2025Recording of the conversation: <http://audio.best-beads.com/>

Akasa Amanda	Miriam
	Hello
Hello	
	Habari
Mzuri	
	Uko aje
Siko vizuri na wewe	
	Mi niko poa Naona umenitext
yes	
	ID yako si mimi niko nayo, ID yako ikona mkubwa wangu
mmhm ok	
	Na si ulisema ufungiwe ID
sasa hii maneno imekua sijui aje mara unataka pesa	
	hapana unajua kufunga hiyo ID madam na hakuna mtu tunataka kuweka kwa shida si ukona ID ya Kenya na wewe ni muyuji sindio na ukona ID ya UG sindio so ID mkubwa alisema kuna the way niliongea na wewe na sitaki kuongea kwa simu so unitafute Monday.
Monday nikona appointment Nyayo house so that is why nilikua nataka ID back nifanye tu the legal way	
	ahaha ukuje nikupeleke kwa mkubwa mwambiane na yeye hiyo maneno
Ama mimi niende tu Nyayo house nireport nyinyi ndo mkona ID alafu wajue from there then we will know	
	Eeeh atautafanya vizuri sana enda utureport
sasawa haina shida	

	ukitureport huko hao wengine walikupea ID utaitoa mahali iko
Cause wewe tuliagree na wewe tunakupea pesa utusaidia kutoa ID since unawork kwa ID system ukweli ama uwongo	
	iko wapi hiyo umepeana,
Lawyer si alisema amekupatia pesa mara unataka more money	
	mumepeana ngapi,ngapi
i dont know wewe na lawyer ndio mnajua	
	aya ongea na yeye basi
you kept telling him you want more money	
	utureport Nyayo ata hivo ni vizuri ata watu wa Nyayo waikujie
yeah i am going to Nyayo on Monday, i am not meeting you i am just going to report you and your boss	
	no problem, no problem, go and report me
ok	
	eeeeh.. (phone call terminated by me)

Transcript of last conversation with the lawyer John Mwariri on 05.12.2025

Recording of the conversation: <http://audio.best-beads.com/>

Amanda	John
Hello, hi	
	yes Amanda
	mumeongea na yeye
i just spoke to Miriam, and she is suggesting that she takes me to her boss, because the boss has the ID - and then we know from there. But I told her no, I'm not going to meet her. I want to go to Nyayo House. And she said, there is no money that you gave her. Because I told her that the lawyer said he gave you some, more money and you still insisting of more money. And she was like, what money	
	What is happening is this, aah nani Amanda. You see, there was money that she was asking me. Let me go here and there. Unanishika. And then she was asking for money. Let me go here and there. I was giving them money. Okay. You remember them saying that they're going to Kasarani. Will they go to Kasarani without money? Obviously I was giving them money. But it also reached a point that you give them a final money disbursement, upon them giving you, upon them clearing the online record and upon them giving you what? The letter. Which was asking a lot of money. Umenishika. Now, to just be honest with you. If I wanted to give her that money, I would have given her that money. It's only that, she's now asking for more money and she has not even cleared unanishika
She said she never asked for any money, you never gave her any money	

	Okay unajua saa what is happening is this. You know you may not come up haezi accept at this point that there is money that has been given to her. Obviously. But, if she feels that I've not given her any money and you agree this is the money I need to give her then mimi I'm ready to give her. Because sahizi nilimwambia what money do you want me to give you, I give her unanishika Yes me I am ready to give, by the way, unaona for this thing, Amanda, I don't want - me I do very clean business - unanishika - so if she wants me to give her the money and she works for you, well and good, mimi nitampatia pesa.
No no -	
	How can I give her even money, when, amekua akitudanganya, I'm going to Kasarani and all of that and I knew itakuja to that thing, the only question is this, now Amanda, she gives you back your ID
I just want my ID	
	Because the other thing is, nimtumie pesa, then me I clean my hands. Minus what I already dispursed to her. That should be very easy to meet..
Because now I am literally stuck in this mess. I am stuck in this mess, it's like I'm being manipulated, it's, it's stupid - these games are stupid. I'm stuck in this mess. I wasn't supposed to be part of this	
	No unajua, Can I tell you something? Eh hh Amanda, can I tell you what should happen? Let them go to your boss umenishika
No no no, I've already told her I'm going to Nyayo House -	
	No
and I'm going to report that they have my ID.	
	sikiza you see mimi What was easy for me, is this. Let her go, musit down umenishika

No I'm not meeting her, I don't trust her	
	Ok let me just, based on what you have told me, that I have not given her money. umenishika, let her go mukae chini na yeye, si ni ukweli
I'm not meeting her (juckles) That one, no..	
	No no, as an example, I'm not telling you that you go and meet her, just to show you my hands are clean and me I have no sina nini ingine. My proposal would have been, if at all, she's insisting I've not given her money, is that she assures you, eh, she needs that money. Na asiitishe 85 ama 100 because alikua anaitisha 100 umenishika If she asks for money that is reasonable, umenishika almost like that, 50.000KES, I have that amount. umenishika But I must reduce my expenses which I've sent and yesterday she acknowledged them ni vile hawezi acknowledge kwako umenishika. Then once I minus I sent her the other money, it's a deal mimi I wouldn't want to it a single coin. umenishika It's a deal I wouldn't want to eat even a single coin.
How much money..?	
	Whatever amount she asks me, I will sent her, and once I sent her, and then once I sent her yeye akikubali a clear the nini that is well and good. Mhm. Because even today I was asking her, how much do you want, eh, how much do you want? Wait for my boss. Yesterday I was asking her, so that you finish this business. How much do you want? My boss is not in town. So for it to turn to ati we have not sent her money, when she was going to Kasarani she was asking for money. But obviously, Amanda, this lady understands vizuri At this point haezi haezi kubali ametumiwa pesa and that can be a very good bargaining part, yakusema alitumiwa aje pesa, because if

	she's so much on the right, how was she sent money?
Yea, so..	
	Because yesterday she acknowledged alitumiwa pesa
Okay...?	
	So how did you conclude sasa mliconclude aje
I, I told her I'm - because she told me she wanted me to meet her boss - I'm not, I can't meet her, I can't meet her boss.	
	But let me even ask you-
I won't meet her boss. I can't trust her. What if I go meet up with her and then she, she just makes a deal or something, she's lying. So what I told her, is that, on Monday I'm going to Nyayo House and I'm going to tell the people at Nyayo House they have my ID and we'll know from there. But I'm going to actually report her and her boss.	
	Eh
I'm not meeting her	
	Yea. That's a good thing.
Yea. I'm doing it the legal way. Because-	
	Well you remember even you yesterday, nikikuambia aje Amanda, or even send her the money, whatever nini, wewe mwenyewe ukaniambia no. This person is not doing nothing. You know, we'll be in a different situation we have sent her money na wewe unamuona vile she's talking in rounds.
Yes she's so bitter	
	You know she's not even giving a solution. You know someone giving a solution is somebody saying, give me this amount, es, I-I-I clear the nini The other alternative would be, I also don't want this nini take your nini.

You know, this is why I wanted us to do it the legal way. Because I didn't want to be in this mix or anything. And now, look where we are. Nothing, no progress, time wasted, I've wasted money, no progress, no nothing and now I'm in a mix where I'm being manipulated and being threatened. What kind of business is this, really?	
	Ya, so, what we do, so she has, what is she saying. Yea yea what is your way forward from your end?
When I told her I'm going to, just to Nyayo House, to report them and she was like 'yea, actually, go to Nyayo House, it's good' they will come for ID. And yea, that's what I'm going to do. I'm not 'meeting her', I'm not meeting her. Monday I'm going to Nyayo House.	
	Ah eh. Sawa sawa. So, let's see how it rolls out. mimi I think the only conversation sasa halo?
Yea nakusikia	
	Whatever money she will say bora on the cup of the 50.000KES that you give me minus what I've given her, me I'm ready to give.
Why?	
	Eh...
Why? Why? She never did any business	
	Why am I giving you money
You are you ready to give her money	
	Why am I giving her money? She has not done what she promised to do.
Yea why are you willing to give her more money then	

	In fact, you see, why am I giving her money ye mwenyewe they told me wametoa kitu kwa system umenishika and then wewe mwenyewe ndio ukakuja ukaniambia yesterday I ask her, surely, you never even removed. You know me I was even telling her this - you remove that thing from the system. Then, once you remove the nini from the system, tell us that you cannot give us the letter until we clear the other amount. Which I would have cleared ningekua nimekuambia This thing is cleared. But now I was wondering, haujacad clear the thing from the system, what money do you want us to give you?
Mhm?	
	In fact, to the point I was even telling Elisabeth, let her clear this thing from the system. I'm going, I'm even ready to go an extra mile. You see Amanda -
You don't have to. You don't have to.	
	Amanda I wish you knew my heart. You know my heart is like this - I'm a practitioner of law. Tomorrow you might want to purchase a parcel of land. You will come to me. But if i don't do something genuin, I'm losing my clients. unanishika and me I'm wise enough to know that. What Miriam doesn't know is that tomorrow hatapata hata hiyo business kabisa
And then, another thing is that, ah, I don't even care about Miriam -	
	Ata mi ananikatia simu, so ananikatia, if you kata simu for me in the morning, how do you want us to nini kuongea. When you talk about threats, we will arrest, we will do that, for heavens sake, we came to you tufanye a deal. We were not coming there uanze kunini watu to arrest people. And me I've been very open to her, how much do yo want - we send you the money, now, even today she now says let

	my boss come so that I tell you, alikuambia amekuambia boss wake ako mombasa
No, she told me I'll meet her on Monday and she takes me to her boss' office and we discuss with her boss. I told her I'm not meeting her boss and I'm not meeting her. Because I AM YOUR CLIENT and I'm not supposed to be meeting her directly, true or false?	
	That's true
Yea	
	That's true.
And I was even shocked when you told me that I actually talk to her	
	What should happen - what should happen is this, on Monday me myself, I'm a I send huyu representative wangu waende wameet huyo boss wake, umenishika, wakimmeet waongee and then sasa basi waseme this what we want, and this is what we want, -
No, no - no no no. On Monday I'm going to Nyayo House. I'm not making deals anymore. Because now I'm stuck in a cycle that I don't want to be in. I'm going to Nyayo House.	
	So wewe unataka ID yako, wewe unataka ID yako
I want my ID back. I'm doing it the legal way. asdfasfasdf You've put me in a mess that I'm now I am stuck, I'm not doing this. The first time I have told you let's do it the legal way, you made me meet these people, and now I am stuck. I'm going to do it the legal way. On my own. Because you haven't helped me. You have put me in more problems. That's a fact.	
	Haya sawa. So I think wacha ,sasa Miriam na yeye anasema the nini cannot nini what should happen now?

Yea that's why I'm going to Nyayo House and from there we will know.	
	Haya sawa haina shida
They give the ID back or they will be in problems. That's it. I don't care.	
	haya sawa sawa